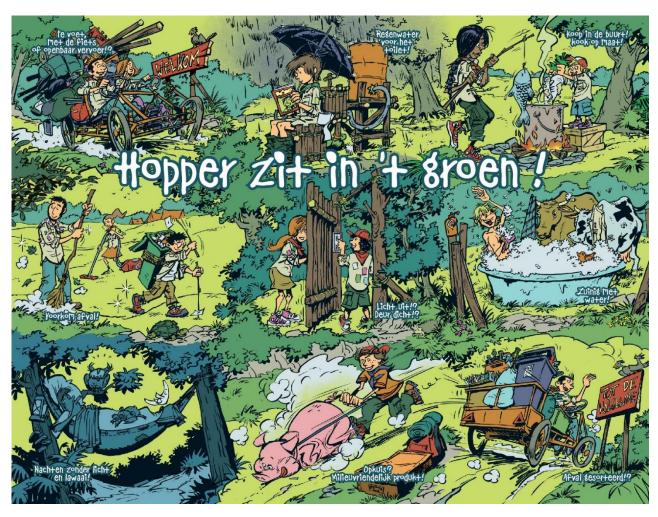




WELCOME BROCHURE SELFCATERING ACCOMMODATION



Guide for a Merkenveldfriendly stay

(The Volunteer and Staff Team of Merkenveld thanks you in advance for complying with these rules and instructions)

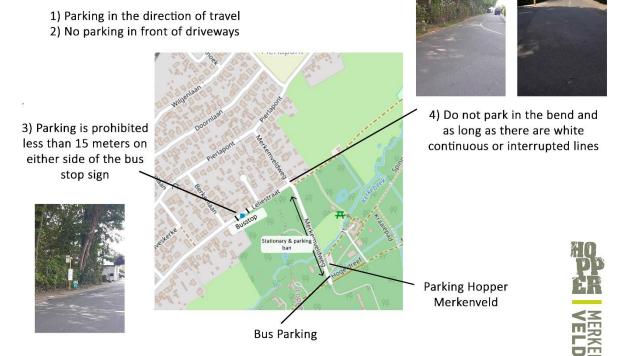
GENERAL

- Inform all leaders about the contents of this brochure, and make your members aware of it
- Keep it quiet and clean, safe and environmental-friendly
- Do not bother our <u>neighbours</u>, remain quiet and polite, do not ring any doorbells of the neighbouring houses
- Do not use drawing-pins, staples or nails on the windows, doors, woodwork or trees. The day-rooms
 are equipped with <u>stab-boards</u> on the walls
- Only <u>paper-tape</u> is allowed to expose posters
- Required to bring a fitted sheet, pillowcase and sleeping bag (or instead of a sleeping bag possibly a sheet, Merkenveld has a (limited) number of blankets)

PARKING GUIDELINES

- Merkenveld is <u>car-free</u>, parking is only allowed in the <u>parking lot</u>, and along the nearby streets; be careful where you park along the streets (see photos and explanation)!!
- In the Merkenveldweg, from the intersection with the Leliestraat towards Hopper parking, there is a stationing and parking ban!
- <u>Prohibited</u> from parking on a two-way road <u>opposite another stationary or parked vehicle</u> when this would make it <u>difficult for two other vehicles to cross</u>;
- Have a parking attendant post in the Merkenveldweg, when parents bring/pick up members;
- Give us your <u>license plates</u> on arrival so that we can warn you if you are parked illegally;
- If your group comes with its own <u>bus</u>, we ask you to park it only on the bus parking lot (see map) and not to drive any further, not even for loading and unloading; there are carts available to unload luggage and/or materials.

Parking along the street is possible, provided you observe the following regulations:



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NOISE

- silence from <u>10pm</u> (at the campfire circle from 11pm);
- no sound amplification outside, no megaphone, firecrackers and fireworks;
- sound amplification inside must not be heard outside;
- always report evening games;
- have respect for the <u>night's rest</u> of animals, neighbors and other resident groups.

RECEPTION

- on arrival, always <u>report</u> to reception first, where we will go over the most important information and agreements; for safety reasons, we ask for an accurate attendance list, which you can give upon arrival, or email in advance to merkenveld@hopper.be;
- for all questions, please come to the reception where a volunteer or staff member will help you;
- the reception is open from <u>8am to 10pm</u>. Opening hours may change during the summer vacations;
- on arrival you give the license plates of your vehicles and the name and mobile number of a person in charge who can be reached at all times; during the summer vacations this mobile number is added to the <u>whatsapp group 'merkenveld zomer'</u>; all present groups, vacation residents and staff are in this large whatsapp group during their stay; this whatsapp group is <u>only</u> used for the <u>following appointments</u>: bread orders, reservation showers, opening barriers, agreeing inspection time on departure of the group, opening container park and warning in case of wrong parking; outside the opening hours of the reception you can also contact the whatsapp group with urgent questions; agreements or discussions between the lodging groups themselves can not be in this whatsapp group;
- we also ask for the name and mobile number of the <u>first aid responsible;</u>
- in the reception we provide a <u>mailbox</u> for each group; also in the reception every morning the <u>bread</u> for each group will be ready;
- every day at 9am (or at another time in consultation with the vacation manager) there is a <u>camp</u> <u>council</u> on the grounds; one person from each group is expected daily at the camp council; bring your own bag, we provide the coffee;
- at this short meeting information will be given, you can ask questions, place orders, make reservations; try to make as many appointments as possible with the vacation leader during this camp council.

INTERNET

- <u>free wifi</u> is available in the buildings;
- select the network 'Visitors', open your browser, accept the terms of use, no password is required;
- fixed access points are also available in all day rooms for a faster connection via a network cable, which you bring yourself.

WASTE - see also waste sorting guide below

- <u>avoid</u> waste: buy fresh food in bulk, bulk packaging or returnable packaging;
- to avoid wasting food, we give some guidelines on quantities:
 - bread: 7-11 years: 1 loaf per 8 children 12-16 years: 1 loaf per 6 children +16 years: 1 loaf per 5 people;
 - toppings: 7-11years: 3 slices per bread meal +12years: 4 slices per bread meal;
 - pasta: 75g per child 100g per adult;
 - > pasta sauce: 200g per child 350g per adult;
- all waste is <u>sorted</u>! residual waste and <u>correctly sorted</u> waste (which is not glass and bulky waste) can be brought in in normal quantities free of charge, excessive quantities will be charged, in case of incorrect sorting we charge €5 per bag;
- you bring your glass to the glass bulb in street 'Pierlapont' (see plan on next page); you take <u>bulky</u> waste back home;
- ask the Merkenveld employee to open the <u>waste sorting park</u> and bring your waste there.

DORMITORIES AND BEDROOMS

- * Do not move any matrasses
- * Shoes need to stay downstairs in the shoe racks
- * mandatory use of own sheet, pillowcase and sleeping bag or sheet and blanket.
- * when using stairs always be connected with 3 contact points, this includes the ladders of the bunk beds.

FIRE SAFETY

- General <u>smoking ban</u> in all buildings
- review the evacuation plans posted in the building; see below under fire alarm and evacuation;

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• Any occurring costs because of a <u>fire intervention</u> will be charged to the provoking group

CAMPFIRE AND WOOD FIRE

• only after permission - Merkenveld can ban fires at any time;

making fire is only allowed in the <u>campfire circle</u> and in the <u>fire bowl</u> of Merkenveld (not in and on the ground) - at the campfire circle always have the <u>fire extinguisher</u> at hand; you can pick it up at the reception;

- only burn dead <u>brushwood</u> or clean wood from the shop, certainly not garbage;
- place your stock of firewood <u>at least 5 meters</u> from the fire;
- put <u>buckets of fire extinguishing water</u> ready and <u>extinguish</u> your campfire completely with pond or stream water when you leave it; at the campfire circle use the fire extinguisher cart;
- dispose of <u>ashes</u> from fire pits in the campfire circle.
- in extreme drought, there may be a fire ban, even a ban on cooking over an open fire; inform yourself and organize yourself in advance.

WOODS AND NATURE

- * Do not damage t<u>rees and plants;</u> respect young plantations.
- * <u>Cutting living trees (or their branches)</u>, <u>saws an axes</u> are <u>prohibited</u> in the forest.
- * Do not dig holes or ditches.
- * Do not throw anything in either the brook, the pond or the Kerkebeek
- * Keep your play in the woods <u>environmentally</u>-friendly: no excessive noise and speed, clean up your materials afterwards.
- * we divide the <u>playforest into three parts</u>; a part of the playforest can be reserved, so that you can play a forest game with your own group without hindrance

WATER AND ENERGY

- * Do not waste water nor energy, excessive use will be charged
- * Keep <u>windows</u> and <u>doors</u> closed in rooms where the heating is switched on
- * the <u>heating</u> is automated and centrally controlled from the reception; close the thermostatic valves on the radiators in unused areas
- Extinguish <u>lights</u> in unused rooms



ACCESSIBILITY

• The railway station of Zedelgem is 1,4 km from Hopper Merkenveld; the map below shows a pleasant, car-free route from the station to Merkenveld;

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WASTE SORTING GUIDE PMD → sorting in the blue PMD bag (bleu PMD-roller container)	
PAPER EN CARDBOARD \rightarrow sorting into cardb	oard box
+ newspapers and magazines + writing paper + paper labels from jars and tins + paper and cardboard packaging + egg cartons + bread bags	- wallpaper - dirty, greasy and painted paper and cardboard - paper napkins and hardkerchiefs -kitchen paper
	broun or white barrel
+ raw vegetable and fruit residues + potato peelings + leftovers from prepared meals + bread and cakes	 mouldy and rotten food pachaging material egg shells coffee grounds and filter bags ashes kitchen paper
$\begin{array}{c} \bullet \\ \bullet $	E GLASS BULB IN THE STREET 'PIERLAPONT'
+ empty, rinsed glass bottles and jars + broken drinking glasses	 refundable bottles lids and corks lamps mirrors flat glass porcelain en earthenware
	IN TRANSPARANT BAGS
+ all waste that cannot be sorted	- waste that can be sorted at the waste fractions listed above - Small hazardous waste - coarse waste
KGA (Klein Gevaarlijk Afval = Small hazardo	bus waste) \rightarrow to be handed in at the
reception + empty batteries + paint and varnish residues + glue + chip fat + aerosol of insecticide	- waste that can be sorted at the above-mentioned waste fractions
COARSE WASTE \rightarrow TAKE IT HOME, V	WE DO NOT ACCEPT COARSE WASTE
+ tents + tarpaulins + scenery parts + furniture + clothing	- waste that can be sorted at the above-mentioned waste fractions

SCOUTS EN GIDSEN VLAANDEREN VZW MERKENVELD

FIRE ALARM & EVACUATION

- 1. Remain calm.
- 2. Instruct everyone to leave the building, using the stairs or the (emergency) exit.
- 3. Forbid everyone to collect luggage.
- 4. Check if everyone is outside, also have a look at the toilets and showers.
- 5. Close all windows and doors.
- 6. Once outside : count if everyone is there.
- 7. Proceed to the Fourage (large, solitary dining room).
- 8. Prevent anyone from returning to the building.
- 9. Keep your group together in the Fourage (large, solitary dining room).
- **10.**Report to the staff of Merkenveld that your group is complete or that someone is missing.



Merkenveld is recognized by Toerisme Vlaanderen as a youth accomodation with the classification `comfort'.

EMERGENCIES AND EMERGENCY NUMBERS

SCOUTS EN GIDSEN VLAANDEREN VZW MERKENVELD



AT EMERGENCIES:

- stay calm
- always contact an employee of <u>Merkenveld an the reception</u> of call the Merkenveld number 0(032)50/27.76.98

WHEN CALLING THE EMERGENCY NUMBER 112 YOU STATE:

- "With(your first name and surname)...... from scouts domain Merkenveld, Merkemveldweg 15 in Loppem- Zedelgem."
- What exactly happened? What is the emergency situation?
- How many victims are there? How many people are in danger?

Have someone wait fort he emergency services at the Merkenveldweg and notify a Merkenveld employee!

MEDICAL EMERGENCY AND FIRE SERIES: tel. 112, install app 112BE on your smartphone (this way your exact location wil be communicated immediately) + notify the reception of Merkenveld

POLICE: tel. 101 + notify the reception of Merkenveld

ANTI-POISON CENTRE: tel. 0(032)70/245.245

DOCTOR: Doctor's office Te Velde, Kloosterstraat 131, 8210 Zedelgem, tel. 0(032)50/27 74 18 <u>http://www.huisartsentevelde.be</u> (if possible, make an online appointment) DOCTOR'S WAITING DEPARTMENT: www.mediwacht.be, tel. 1733 (fri 8pm to mon 8am)

PHARMACY: Bouckaert, Groenestraat 189, 8210 Zedelgem, tel. 0(032)50/20.97.50 **ATTENTION SERVICE PHARMACY**: www.apotheek.be, tel. 0(032)900/10.500 (until 10pm) of 0(032)903/922.48 (between 10pm and 9am) (0,50 EUR/min)

MEDICAL HOSPITAL: AZ Delta campus Torhout (at 10 km), St.-Rembertlaan 21, 8820 Torhout, tel. 0(032)50/23.21.11 of AZ St. Jan (at 12,6 km), Ruddershove 10, 8000 Brugge, tel. 0(032)50/45.21.11

ATTENTION SERVICE DENTISTS: www.tandarts.be/wachtdienst

SCOUTS EN GIDSEN VLAANDEREN VZW MERKENVELD

CLEANING GUIDE

In the case of self-cooking, the group needs to clean all the used accomodation themselves!

GENERAL

- * First sweep the floor thoroughly, and then mop the floor using a well wrung out mop. Using too wet a mop will result in a long drying time and usually gives mud tracks.
- * Fourage : dining room : mop with warm water, without cleanser !
- dishwashing area and kitchen : scrub with Greencare n°1
- * Empty all dustbins.
- * Turn off thermostatic valves of radiators
- * Once the room is ready have it checked and locked by the warden or staff.

KITCHEN

- * Empty and clean fridges, pull out the outlet, and block the door open to avoid the interior going mouldy
- * Clean gas cooker and oven thoroughly
- * Put cooking pots, stewing pans, plates, glasses,... in the right place (see stickers on shelves)
- * All sinks must be clean
- * Close the gas tap
- * Empty the dustbin
- * Clean the coffee machine and unplugging it
- * Empty water boiler and unplug it
- * Empty the thermos
- * Thoroughly sweep, mop (water with little soap, NOT too wet), first scrub if necessary (kitchen and dishwashing area fouling definitely sanding)

DAYROOMS

- * Stack the chairs in piles of 5
- * Stack the tables by 2 at the side
- * Switch off the heating
- * Sweep and mop the floor (with detergent; using a well wrung out mop).

TOILETS

- * Clean the toilets
- * Empty the dustbins
- * Clean the wash basins and mirrors
- * Sweep and mop the floor (with detergent; using a well wrung out mop)

CLEANING MATERIAL STORE

- * Return all equipment and material to their proper place.
- * Sweep the floor.

STAIRS

* Sweep the stairs and mop

BEDROOMS

- Put mattresses upright (there will be far fewer lost items this way) check that there is a pillow with washable pillowcase on each mattress!
- Sweep thoroughly (including under the beds)
- Mop (water WITHOUT soap, NOT too wet)
- Check the closets, shelves, under the beds and especially under the mattresses for forgotten materials and trash
- Sort and remove all trash

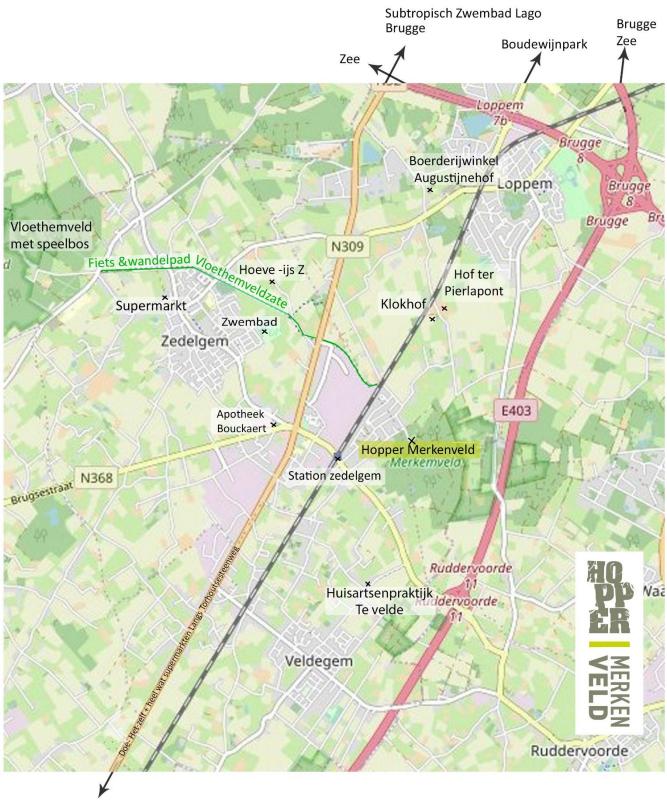
BATHROOMS and WASHING FACILITIES IN BEDROOMS

- * Clean wash basins and mirrors
- * Clean out shower drains and shower floor
- * Sweep and mop the floor (with detergent; using a well wrung out mop)

COURTYARD AND AREA AROUND THE BUILDING

* check the area for rubbish, and clear away.

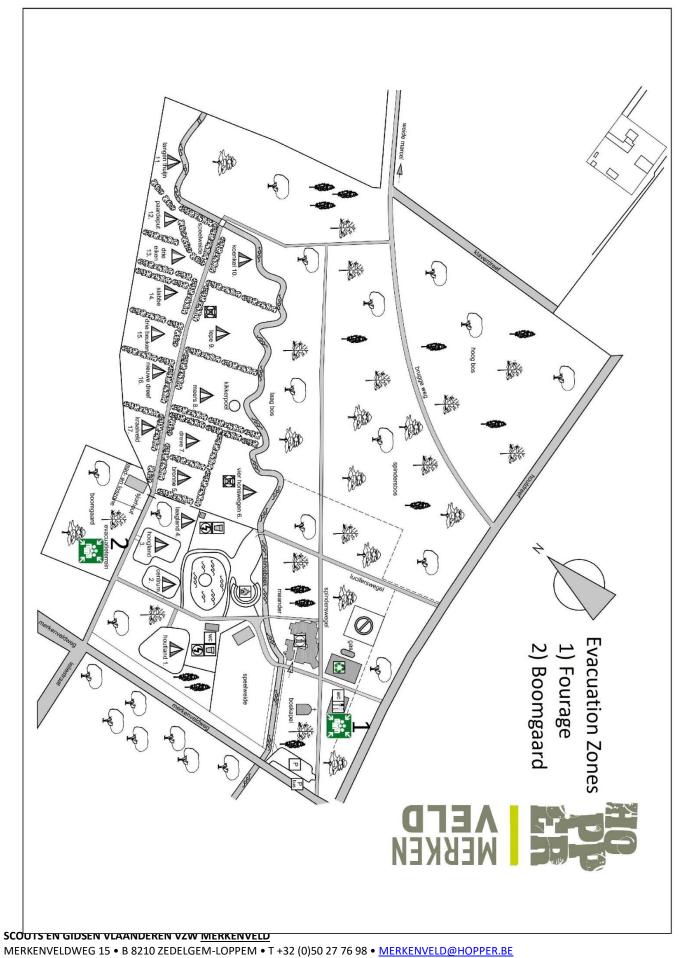
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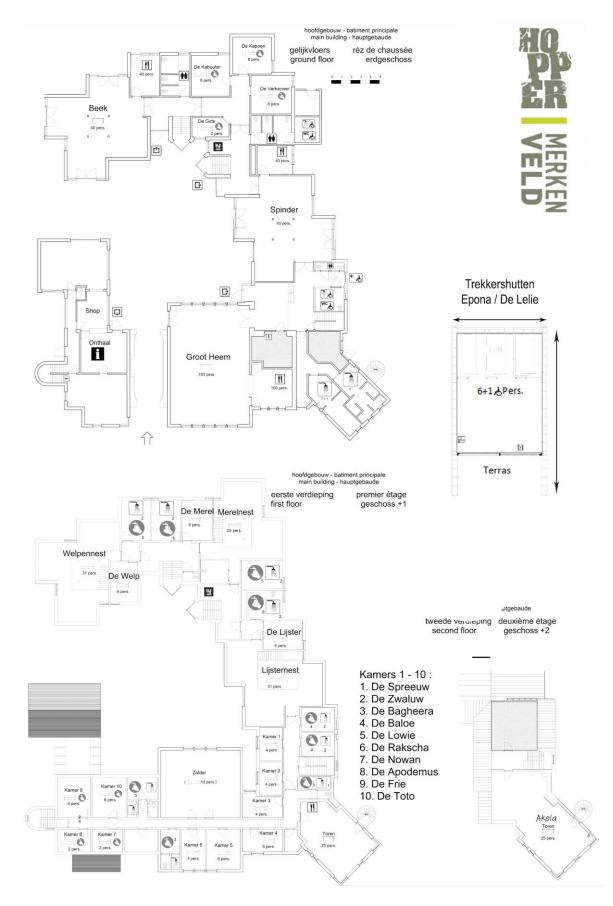
Torhout

SCOUTS EN GIDSEN VLAANDEREN VZW MERKENVELD

- Hoeve-ijs Z, Zaggebroekstraat 2, 8210 Zedelgem, 0479/92.01.52,
 www.hoeveijsz.be
- Hof Ter Pierlapont, Zeedijkweg 23, 8210 Zedelgem, 0478/76.59.65,
 www.pierlapont.be
- Klokhof summerbar, Zeedijkweg 20, 8210 Zedelgem, 050/28.00.20, facebook:
 Klokhof Loppem zomercafé
- Farm shop Augustijnenhof, Rolleweg 32, 8210 Zedelgem, 0475/65.24.30,
 www.augustijnenhof.be
- Swimming pool Zedelgem, De Groene Meersen, Stadionlaan 48, 8210 Zedelgem, 050/28.83.30, <u>www.zedelgem.be/zwembad</u>
- Subtropical swimming pool Lago Brugge Olympia, Doornstraat 110, 8200 Brugge, 050/67.28.70, <u>www.lago.be/brugge</u>
- Boudewijn Seapark, Alfons de Baeckestraat 12, 8200 Brugge, 050/38.38.38,
 www.boudewijnseapark.be
- DIY centre Euroshop, Torhoutsesteenweg 370, 8210 Zedelgem, <u>www.euroshop.be</u>



WWW.HOPPER.BE/MERKENVELD • REKENING IBAN BE45 4762 0352 5189 • BIC KREDBEBB MAATSCH. ZETEL: SCOUTS EN GIDSEN VLAANDEREN VZW • WILRIJKSTRAAT 45 • B 2140 ANTWERPEN



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