

## Terms and conditions for accommodation in the Scouts en Gidsen Vlaanderen Asbl Hopper Hostels

- The specific accommodation conditions for each site are contained in their internal rules. These specific conditions form an integral part of the contract with the price list, and the general terms and conditions.
- Rates & Bookings**
  - ✓ Rates apply from 1 January to 31 December inclusive.
  - ✓ The rate applied is the price applicable to the year of stay.
  - ✓ Special rates apply each year to youth activities.
  - ✓ Bookings for youth activities are given priority in the six months prior to the school holidays. In other words, bookings for youth activities can be made from 01/09/20XX for stays up to 01/09/20XX + 2 years, and for all other groups up to 01/09/20XX +1.5 years.
  - ✓ If the site warden realises that a group does not meet the conditions for the special rate, the appropriate rate will be changed.
- For each stay, a minimum number of participants will be charged as stated in the contract. At least 14 days before the beginning of the stay, the precise number of participants must be communicated to calculate meals and nights. Additional nights and/or meals will be added to the invoice.
- Reservations will be confirmed if the account is paid within 14 days of the date of issue of the contract. If no deposit is requested, the booking will be confirmed if a signed contract is returned within 14 days. The date of posting is the applicable date.
- Billing and ways to pay**
  - ✓ If a deposit is requested, the final invoice will be sent after the stay.
  - ✓ Invoices must be paid by the date stated.
  - ✓ Unless otherwise agreed, invoices must be paid by bank transfer. Receipts will be given for cash payments but never for amounts above those legally permitted.
- Late payments will incur a €15 administrative surcharge. Permitted interest charges will also be added to the bill.
- ✓ The organizer of a group stay is responsible for paying the full invoice. No individual invoices will be issued or individual payments accepted.
- The premises must be cleaned in accordance with the centre's requirements. Following a check of the inventory and infrastructure, any damage, missing articles or additional cleaning will be calculated. Inadequate cleaning, damage or missing articles not registered at departure may still be charged to the group if they have clearly been caused by the group in question. The centre warden will inform the group involved as quickly as possible.
- The organizer of a group stay is responsible for insuring the group and its members individually against damaged caused to Scouts en Gidsen Vlaanderen Asbl, its Hopper hostels or their users. The warden can ask to be shown the insurance cover at any time and it must be provided immediately.
- Cancellation.**
  - ✓ Cancellation must be made in writing and implies complete abandonment of the stay.
  - ✓ In the case of cancellation, the cost will be calculated on the basis of the minimum number of participants stated in the contract. If the period can be re-booked in whole or in part, this cost will be refunded in whole or in part.
  - ✓ Cancellations within 14 days of arrival, the cost of the booking up to that point will be due in full. This represents the termination penalty for late breaking of the contract.
- Data communicated in connection with this booking will be stored in the database managed by Scouts en Gidsen Vlaanderen Asbl. They will only be used to communicate information connected with the booking in question and our activities. In line with the law of 8 December 1992 on privacy, you retain the right to request rectifications.
- In case of dispute, the courts of Antwerp are alone competent.

---

## Scouts en Gidsen Vlaanderen vzw –Hopper Drieboomkensberg Youth Centre Terms and conditions

### Welcome to Drieboomkensberg!

#### 1. GENERAL

Go to the reception desk on arrival.

Every group should be accompanied by an adult leader.

Schools: one teacher has to be present, also during evenings and nights.

Drieboomkensberg is not responsible for accidents nor damage, caused by the group during the stay at the youth centre. The group and its leaders should have all insurances for these kind of activities.

Pets are NEVER allowed on site nor in the buildings.

#### 2. PAYMENT

A deposit of 25% of the total cost must be paid at the moment of registration and reservation, with a minimum amount of € 50,-.

Other costs must be paid electronically after your stay.

The deposit will be used to cover any damage.

In case of cancellation of your contract, the amount paid as deposit will be lost.

More advantageous prices in a another category are yearly defined for youth work and youth activities.

Youth work and youth activities booking period starts minimum 6 months prior to the holiday season. On the 1<sup>st</sup> of January bookings can be done for the entire year +2, all other groups for the entire year +1.

The invoice shall be paid by bank transfer within 10 calendar days after the stay (or receipt of invoice). Late payments will incur interests and surcharges of 1.5% per month starting from the date of invoice. In case of dispute, the courts of Turnhout are alone competent.

#### 3. SHOP

We offer a small shop with some supplies in case you forgot something.

We have soft drinks. Bread can be ordered for the next day. Please order before 19h00. You can get your order after 8h00 in the morning.

No suppliers are allowed to the youth centre.

#### MAIN BUILDING

Be in time for every meal:

Breakfast: 8h30      Lunch: 12h15      Snack: 16h00      Dinner: 18h15

Please help with setting the tables, cleaning the tables, doing the dishes, cleaning the premises, and cleaning the bar.

Take care of all hygienic measurements while sorting waste, doing dishes or preparing food.

Clean all used premises before departure.

#### BLOKHUT AND KRAAIENEST

Upon arrival, you'll receive the inventory. If materials would be missing or broken, please mention this to the reception desk upon arrival, and before leaving.

All premises, sanitary and kitchen shall be cleaned with water and (ecological) products.

Please pay attention to the quiet time, and silence between 23h00 and 8h00. Never disturb other groups on their camp sites or in the buildings.

#### SHEETS

You are required to use sheets and pillowcases, along with a sleeping bag. Pillows will be at your disposal.

#### 4. PARKING

Parking facilities are available outside. Bicycles can be parked in the area.

For loading/unloading of equipment, only entry through the main building (roundabout) will be accepted.

Access to the site (barrier) will be closed during daytime. No cars/vehicles allowed on site.

#### 5. SMOKING

Smoking is not allowed in any of our buildings.

Ashtrays are provided behind the main building, under the shelter.

NO smoking in the woods.

#### 6. FIRE/ SAFETY

Campfires are only permitted in the campfire area with the prior agreement of the Centre Manager. Take into account all safety requirements, explained before the start of the activity.

#### 7. SLEEPING/ QUIET TIME

Sound systems may not be used outside, and only inside until 23h00 (respect quiet time)

Do not disturb other groups at their camp sites or in the buildings.

Quiet time and silence between 23h00 and 8h00.

#### 8. ENERGY

Turn off the lights when leaving a room.

Turn down the heating when airing the room.

Act wisely with energy: The world isn't ours, we borrow it from our children.

### Wishing you a wonderful stay at Drieboomkensberg!