

Terms and conditions for accommodation in the Scouts en Gidsen Vlaanderen Asbl Hopper Hostels

1. The specific accommodation conditions for each site are contained in their internal rules. These specific conditions form an integral part of the contract with the price list, and the general terms and conditions.
 2. Rates & Bookings
 - ✓ The rate confirmed upon reservation is subject to possibly rate change applicable for the year in which the stay is taking place.
 - ✓ Rates may be modified twice a year, nl. in December of the year preceding the year of a stay in the months January till August, and in June of the year of a stay in the months September till December. This is done based on the consumption index of the month preceding the moment of modification (respectively November and May).
 - ✓ The rental price includes normal consumption of utilities (energy and water). Excessive use or consumption by external equipment will be charged separately.
 - ✓ Special rates apply each year to youth activities.
 - ✓ If the site warden realises that a group does not meet the conditions for the special rate, the appropriate rate will be changed.
 3. For each stay, a minimum number of participants will be charged as stated in the contract. At least 14 days before the beginning of the stay, the precise number of participants must be communicated to calculate meals and nights. Additional nights and/or meals will be added to the invoice.
 4. Reservations will be confirmed if the account is paid within 14 days of the date of issue of the contract. If no deposit is requested, the booking will be confirmed if a signed contract is returned within 14 days. The date of posting is the applicable date.
 5. Billing and ways to pay
 - ✓ If a deposit is requested, the final invoice will be sent after the stay.
 - ✓ Invoices must be paid by the date stated.
 - ✓ Unless otherwise agreed, invoices must be paid by bank transfer. Receipts will be given for cash payments but never for amounts above those legally permitted.
 - ✓ Late payments will incur a €15 administrative surcharge. Permitted interest charges will also be added to the bill.
 - ✓ The organizer of a group stay is responsible for paying the full invoice. No individual invoices will be issued or individual payments accepted.
 6. The maximum number of persons allowed for the stay (inside or outside) may not be exceeded.
 7. The premises must be cleaned in accordance with the centre's requirements. Following a check of the inventory and infrastructure, any damage, missing articles or additional cleaning will be calculated. Inadequate cleaning, damage or missing articles not registered at departure may still be charged to the group if they have clearly been caused by the group in question. The centre warden will inform the group involved as quickly as possible.
 8. The organizer of a group stay is responsible for ensuring the group and its members individually against damaged caused to Scouts en Gidsen Vlaanderen Asbl, its Hopper hostels or their users. The warden can ask to be shown the insurance cover at any time, and it must be provided immediately.
 9. Cancellation.
 - ✓ Cancellation must be made in writing and implies complete abandonment of the stay.
 - ✓ In the case of cancellation, the cost will be calculated on the basis of the minimum number of participants stated in the contract. If the period can be re-booked in whole or in part, this cost will be refunded in whole or in part.
 - ✓ Cancellations within 14 days of arrival, the cost of the booking up to that point will be due in full. This represents the termination penalty for late breaking of the contract.
 10. Data communicated in connection with this booking will be stored in the database managed by Scouts en Gidsen Vlaanderen Asbl. They will only be used to communicate information connected with the booking in question and our activities. In line with the law of 8 December 1992 on privacy, you retain the right to request rectifications.
 11. The Client acknowledges and agrees that all services are provided by the Service Provider and that no direct claims can be made against employees, subcontractors, or other auxiliary persons of the Service Provider. In case of a claim related to the execution of the Agreement, only the Service Provider can be held liable, except in the case of damage caused intentionally or by a violation of the physical or psychological integrity of a person by said auxiliary persons. This clause does not affect the Service Provider's liability.
 12. In case of dispute, only the courts of Antwerp are competent.
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Terms and Conditions – Hopper Youth Centre De Winner

A FUN TIME AT DE WINNER, AND OUR TERMS!

We hope you feel at home at De Winner in no time and enjoy the centre and its surroundings to the fullest. However, no fun without some obligations. Hence, some clear terms and conditions to enjoy a great time.

ARRIVALS

- The Lead Person should **contact** the Centre Manager, on arrival (entrance Boskant)
- The reception staff and the Lead Person go through all **terms and conditions**, including safety procedures.
- Upon arrival, the Lead Person is required to provide **a full list of participants** (including birth dates) to the reception staff.
- If **cooking**, check the **inventory list** provided of all kitchen equipment.
- No cars or vehicles are allowed on site. For loading/unloading of large equipment, chariots are at your disposal at the reception.

STAY

- During your stay, at least one Lead Person must **remain** on site.
- Guests are required to give due consideration to other groups/local inhabitants and must **not disturb the sleep** of other guests. **Quiet** time is expected between **23:00 to 07:00**.
- Sound systems may not be used outside.
- The use of tap installations or beer barrels is NOT allowed.
- Parking facilities are available at the entrance 'Boskant'. Make sure not to block any traffic. No cars or vehicles are allowed in the forest surrounding De Winner.
- **Pets** are not allowed in the buildings.
- You are required to use **sheets** and **pillowcases**.
- De Winner is a green area, and all guests are required to **sort waste** (see conditions on bins) according to the rules.
- Sorted waste is free of charge. **Non-sorted waste** will cost **€ 4,00 per bag**.
- **Campfires** are only permitted in the campfire area with the prior agreement of the Centre Manager.
- Campsite cooking is only allowed on altar tables (barrels at your disposal).
- **Smoking** is not allowed in the building. At all entrance ashtrays are provided.
- Respect all **Safety Equipment**: malicious use and misuse will be fined.
- **Digging** waste pits is not allowed. Digging holes is not allowed.
- Tables and chairs of the premises shall not be used outside. Other suitable tables are at your disposal.
- No games with the use of balls in front of the building.
- Be ecological in the use of water and energy!
- **Full board** - The participants help:
 - To set the table
 - To clear the table
 - To serve the food
 - To help with the dishes
 - Keep everything clean

DEPARTURES

- All used premises shall be **cleaned**; all materials will go to its correct location. A compensation (€125 to €250 depending on the number of used premises) will be required if not respected.
- If **cooking**, the inventory list of all kitchen equipment will be **checked** by the Centre Manager.