

Terms and conditions for accommodation in the Scouts en Gidsen Vlaanderen Asbl Hopper Hostels

- The specific accommodation conditions for each site are contained in their internal rules. These specific conditions form an integral part of the contract with the price list, and the general terms and conditions.
- Rates & Bookings**
 - ✓ The rate confirmed upon reservation is subject to possibly rate change applicable for the year in which the stay is taking place.
 - ✓ Rates may be modified twice a year, nl. in December of the year preceding the year of a stay in the months January till August, and in June of the year of a stay in the months September till December. This is done based on the consumption index of the month preceding the moment of modification (respectively November and May).
 - ✓ The tariff includes reasonable energy consumption. Exceptional consumption of energy, or consumption due to use of external equipment will be charged extra.
 - ✓ Special rates apply each year to youth activities.
 - ✓ If the site warden realises that a group does not meet the conditions for the special rate, the appropriate rate will be changed.
- For each stay, a minimum number of participants will be charged as stated in the contract. At least 14 days before the beginning of the stay, the precise number of participants must be communicated to calculate meals and nights. Additional nights and/or meals will be added to the invoice.
- Reservations will be confirmed if the account is paid within 14 days of the date of issue of the contract. If no deposit is requested, the booking will be confirmed if a signed contract is returned within 14 days. The date of posting is the applicable date.
- Billing and ways to pay**
 - ✓ If a deposit is requested, the final invoice will be sent after the stay.
 - ✓ Invoices must be paid by the date stated.
 - ✓ Unless otherwise agreed, invoices must be paid by bank transfer. Receipts will be given for cash payments but never for amounts above those legally permitted.
 - ✓ Late payments will incur a €15 administrative surcharge. Permitted interest charges will also be added to the bill.
- ✓ The organizer of a group stay is responsible for paying the full invoice. No individual invoices will be issued or individual payments accepted.
- The maximum number of persons allowed for the stay (inside or outside) may not be exceeded.
- The premises must be cleaned in accordance with the centre's requirements. Following a check of the inventory and infrastructure, any damage, missing articles or additional cleaning will be calculated. Inadequate cleaning, damage or missing articles not registered at departure may still be charged to the group if they have clearly been caused by the group in question. The centre warden will inform the group involved as quickly as possible.
- The organizer of a group stay is responsible for insuring the group and its members individually against damaged caused to Scouts en Gidsen Vlaanderen Asbl, its Hopper hostels or their users. The warden can ask to be shown the insurance cover at any time and it must be provided immediately.
- Cancellation.**
 - ✓ Cancellation must be made in writing and implies complete abandonment of the stay.
 - ✓ In the case of cancellation, the cost will be calculated on the basis of the minimum number of participants stated in the contract. If the period can be re-booked in whole or in part, this cost will be refunded in whole or in part.
 - ✓ Cancellations within 14 days of arrival, the cost of the booking up to that point will be due in full. This represents the termination penalty for late breaking of the contract.
- Data communicated in connection with this booking will be stored in the database managed by Scouts en Gidsen Vlaanderen Asbl. They will only be used to communicate information connected with the booking in question and our activities. In line with the law of 8 December 1992 on privacy, you retain the right to request rectifications.
- In case of dispute, only the courts of Antwerp are competent.

Scouts en Gidsen Vlaanderen vzw –Den Brink Youth Centre Terms and conditions

Arrivals:

Timings for arrivals and departures are indicated in the contract. Changes need to be discussed with the centre manager.

Upon arrival:

- Go to the reception desk, where you will receive all practical details for your stay.
- Give a list of attendance with names of your members and leaders. Receive the inventory list. In case of damage, indicate this and warn the manager upon arrival.

Cars :

Cars and other vehicles are not authorised on the site of the Youth Centre, in order to respect safety and a calm area for our guests.

Every building and camp site has a parking spot close by. These are accessible via small roads in the forest, surrounding the Youth Centre. At the entrance you'll find on street parking. This is not supervised by the Youth Centre. Please park in such a way, so other vehicles are not blocked and are able pass.

The fire roads with a minimum length of 4 meter and height of 4 meter, in and around the Youth Centre, shall always be accessible.

The Youth Centre manager may take action if the parking rules are not respected. Costs for interventions and car removal will be charged to the owner of the vehicle. Chariots can be used freely to transport luggage and materials. To bring in other materials, upon arrival or departure, it might be possible to request passage of a vehicle for this sole occasion.

Containers, caravans and mobile homes can only be used when agreed beforehand, and must be parked on the camping area.

Stay

Pets are prohibited in all building for hygienic reasons. On the camp area, pets are allowed, but must be on a leash.

The reception area is open between 9h00 and 17h00 for all practical matters. Outside of these hours, you can contact the centre manager in case of emergency. The bar can be opened upon request. It's possible to order drinks at a small cost.

Only drinks that have been consumed, will be charged for. No unknown producers or sellers will be permitted into the centre, if not agreed beforehand.

Bread and other items can be ordered daily by asking the centre manager. This will be ordered locally.

Our beds have mattresses with pillows, and protection liners. The usage of sheets and pillow case is necessary, even when using a sleeping bag. Sheets can be rented from us. Blankets are free.

Noise – Sleeping time

Music systems are allowed only inside the buildings. This music must not be heard outside.

Respect sleeping times for other guests and groups in the centre, and be quiet between 23h00 and 8h00.

All exceptions must be requested beforehand, be discussed, and special legal authorisation might be required. In case the police would have to intervene for excessive noise, or notices that music is too loud, a fine may be incurred. This will be charged to the person responsible. The centre De Brink can not be held responsible.

Fire Safety

No smoking in buildings and on the camp sites of the Youth Centre.

Smoking outside is only permitted at the indicated areas, foreseen with ashtrays. All buildings have fire safety alarm systems. Misuse will be fined with a minimum of €125.

Costs linked to the intervention of the fire brigade will be charged to the group.

In case of evacuation, please follow the rules strictly.

Campfire

Please follow the advice of the Natuur en Bos agency on making open fires. In case of very dry weather, all open fires may be prohibited. This information will be indicated at the information desk. Having a fire in the campfire area is possible after consulting with the centre manager. Wood must not be piled higher than 1 meter.

Cooking and small fires can be made on special fire tables or in barrels, which are closed underneath and at the sides. Fire barrels are available from reception. Flames must not pass more than 50 cm above the sides of the barrel. Make sure you are prepared to extinguish the fire in case of an emergency, and have the appropriate equipment.

Please only use dead and untreated wood. You can find enough around the camp area. It's forbidden to knock down trees. Fines up to €250 might be applicable if this rule is broken. In case of severe loss of trees and flora, this amount may be higher.

Ashes, coals and used wood from small fires must be brought to the campfire area.

Water and energy

Water and electricity are included in the rental of our buildings. Extra services and installations shall not be connected to the electrical system without asking. For bigger events, separate systems are available at different locations.

At the camp area, water and electricity supply is possible. To use this service, a single cost for tapping, and extra cost based on usage will be charged.

At several spots on the campsite, you will find free drinkable water. Please do not waste energy and water. Close doors behind you and turn of the lights.

Garbage:

Sort garbage following the rules indicated in the garbage plan. Groups neglecting these rules will be warned. Groups refusing to follow these rules will be fined with an amount of €5 per bag. Free garbage bins will be provided by the youth centre.

It is forbidden to dig waste holes or toilets.

Sorted garbage will be brought to the garbage area on the last day, and the centre manager will check if all is sorted following these rules.

All garbage bins will be cleaned by the group.

During summertime, the garbage area will be opened daily between 13h30 and 14h00. At other times, it will be opened upon request.